All livestreams are viewable on Desktops, Laptops, Tablets, Smartphones, and SmartTVs.

INTERNET CONNECTION
LJMS is not responsible for individual internet connections. Slower connections are indicated by the following:

- Your video is buffering
- Your video is choppy
- Your video is constantly loading
- Your video constantly freezes

A good test of internet strength would be to stream something on Netflix, Hulu, or Amazon.

STREAMING YOUTUBE TO YOUR TV
No Sign-In Required.

Be sure that your streaming device or SmartTV and your Smartphone or Computer are on the same WiFi

Open the link from the email on your phone

Lightly tap the video

Hit the Play On TV button 📺 or 📡

A pop-up may appear if you have multiple devices - simply select the one that matches the room you’re in.

STREAMING YOUTUBE TO YOUR TV
Sign-In Required. If you have Amazon FireTV/Fire stick, Apple TV, Roku, Google Chromecast, or a SmartTV:

Download the Youtube app to the device

Sign into your youtube account on the device and your Smartphone or Computer

From your Smartphone or Computer, tap on the link in your email and add the video to your WATCH LATER list

When it’s time for viewing: Open the Youtube app on your streaming device/TV - Select WATCH LATER in the left hand section and select the video

If it is not the first video, then select SORT BY at the top of your watch later section and then select DATE ADDED (NEWEST)

LIVESTREAM DON’TS
LJMS is not responsible for individual internet connections. Slower connections are indicated by the following:

- Don’t pause the video ⏸
- Don’t rewind the video ⬅️
- Don’t fast forward ⏯️

Our livestreams happen in real-time. Interrupting your stream may cause you to miss the ending.

LIVESTREAM TROUBLESHOOT
Hit the refresh button ⚫

if your screen freezes
if your video loses sync with audio

If this doesn’t work, please check your internet connectivity.

THE BOX OFFICE WILL REMAIN OPEN 30 MINUTES AFTER THE LIVESTREAM HAS BEGUN FOR AUDIENCE ASSISTANCE. However, we recommend setting up a half hour before the livestream is set to begin. If you need assistance, the quickest way to contact us will be to email boxoffice@ljms.org. Calling during this time may result in delays: 858.459.3728